

***Sharon Doyle  
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Sarasota, Florida 34238***

January 5, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

Dear Mr. Ashcroft:

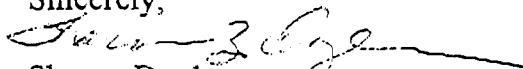
I am writing to express my support for the settlement that was concluded in November between Microsoft and the Justice Department. This settlement represents the best opportunity to move forward. The settlement will require Microsoft to make significant changes in they way they operate. In a first for an antitrust settlement, Microsoft has agreed to disclose for use by its competitors various interfaces that are internal to Windows' operating system products.

To assure its compliance with the settlement, Microsoft has agreed to be monitored by a Technical Committee. The Technical Committee will be comprised of three experts in software engineering. Thereafter, if any third party believes Microsoft is not complying with the settlement's terms, that party can lodge a complaint with the committee.

Most importantly, the speed with which the new cultures of technological development, entrepreneurship and global competition are progressing may require new governance however this is a larger legislative issue and not Microsoft specific. The damage done to Microsoft and its investors should have been avoided. The competitive delay caused by this suit was damaging to our overall economy in my opinion.

In summary, this settlement is the right choice for the federal government at this time. It is also in the best interest of citizens and consumers like myself. I hope you will continue supporting this settlement and commend your office for the efforts so far to bring this case to a close.

Sincerely,

  
Sharon Doyle

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